



News Release #8 – Saturday Evening Update

For release at 9:00 p.m.

November 30, 2019

Beaumont, Texas – Response measures are ongoing and Unified Command remains focused on mitigating the event and maintaining the safety of responders and the community. The following information provides an update to residents regarding insurance claims process activities.

Tomorrow (Sunday), insurance adjusters will begin visiting area residents to assess any damage as a result of the recent event at TPC Group's Port Neches Operations.

Insurance adjusters were in the field today confirming the areas of highest impact. Adjustors will begin door-to-door visits tomorrow, and continue for several days, going street-by-street in the impact areas. The first areas adjusters will visit include residences within approximately 4,000 feet of TPC Group's Port Neches Operations.

Adjusters are beginning visits tomorrow within the boundaries outlined on the **map attached** below. If residents are not home when adjusters visit, a contact card will be left at that residence. A schedule of additional visit areas and times will be posted on the Port Neches Response Facebook page and at [[HYPERLINK "http://www.portnechesresponse.com"](#)] as they are available. Adjusters will attempt to visit residents who have filed claims via the Community Assistance Helpline, as well as those who have not filed claims.

Separately, and also beginning tomorrow (Sunday), residents who contacted the Community Assistance Helpline with concerns about debris on their property, can expect a visit from environmental response specialists CTEH, who will conduct debris assessments and will be leading removal efforts. CTEH will be assessing homes and yards within approximately one-half mile of the TPC Port Neches Operations fenceline.

To file an insurance claim or to report debris in your yard, please call the Community Assistance Helpline at 866-601-5880.

Updates and information continue to be posted on the web at [[HYPERLINK "http://www.portnechesresponse.com/"](#)], on Facebook at [[HYPERLINK "https://www.facebook.com/portneches.response.1"](#)] and on Twitter at PortNechesUC.



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